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Our Reference: SRQ-100-A

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Raphael M. Segler
Serial Number: 09/870,364
Filing Date: May 30, 2001
Examiner/Art Group Unit: Unknown/2167
Title: NON-PAY CUSTOMER RETENTION
METHOD

CERTIFICATE OF MAILING AND TRANSMITTAL LETTER

Assistant Commissioner of Patents
Washington, D.C. 20231

Sir:

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Respectfully submitted,

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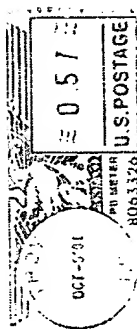
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